



Privacy Policy for Klatring på Grensen AS

This privacy policy explains how Klatring på Grensen AS collects, uses, and protects your personal data when you visit our website, purchase tickets or gift cards, or subscribe to our newsletter.

Data Controller

Klatring på Grensen is the data controller for your personal information. If you have any questions, you can contact us by email: post@klatringpagrensen.no

What We Collect

We collect the necessary information to provide you with the best possible user experience and service. This includes:

- Name, email address, and phone number (when purchasing or subscribing to our newsletter)
- Purchase information when ordering tickets or gift cards
- Information about your use of the website via cookies and analytics tools

Analytics and Cookies

We use Google Analytics to analyze traffic and usage patterns on our website. This helps us improve content and functionality. The information is processed anonymously, and IP addresses are anonymized.

You can disable the use of cookies in your browser settings.

Newsletter

If you subscribe to our newsletter, we collect your name and email address to send you information about activities, offers, and news from Klatring på Grensen. You can unsubscribe at any time using the link at the bottom of the newsletter.

Payment

When purchasing gift cards or tickets, we use Nets and PayPal as our payment providers. Personal data and payment information are processed according to their security and data protection guidelines.

We do not store your card information.

Data Storage and Processing

We store personal data in accordance with current regulations and only as long as necessary for the purposes they were collected – such as accounting obligations, follow-up of orders, or newsletters.

Your Rights

You have the right to access the information we have about you, and you can request correction, deletion, or restriction of processing. Please contact us if you have questions or wish to exercise your rights.

Changes

This privacy policy may be updated as needed. The updated version will always be available on our website.

Last updated: 01.11.2025